

## Commerical BILLING

*"Every job is a self-portrait of the eperson who does it·  
Autograph your work with excellence"*

Codes	Buildable Main SOW Codes (Only one can be selected & able to add secondary codes)
C.A.1	BOX SWAP/TRUCK ROLL/ETC
C.F.1	3 Product connect (Video + HSD + CDV)
C.J.1	2 Product (Video + HSD)
C.K.1	2 Product (Video + CDV)
C.L.1	2 Product (HSD + CDV)
C.M.1	1 Product (Video)
C.N.1	1 Product (HSD)
C.O.1	1 Product (CDV)
<b>C.P.1.</b>	Base Install *
C.P.3	Smart Office Install
C.T.24	Commercial PreInstall work (can not be used if connect is same day...you can stack wallfishes and outlets onto this code)

<b>Standalone Codes (nothing else can be added - including travel time)</b>	
C.R.2.	This is for an outside aerial job when the tech is sent out to only hang a new drop. The <b>302 resolution code</b> MUST be used otherwise Comcast pays nothing on this job.
C.T.8	Service Call (WORK ORDER HAS TO BE SETUP AS TROUBLE CALL)
C.T.7	Proactive Visit
C.T.12	Commercial Survey
C.T.17.	Misc. SRO

<b>Boxes (can be added to installs and change of services)</b>	
<b>VID EQUIPMENT</b>	
E.E.1	Non X1 device (DTA's & DCT's)
E.F.5	Wired X1 device
E.F.6	Wireless X1 platform device (no a/o included)
<b>HSD EQUIPMENT</b>	
E.G.1	CDV/HSD Equipment (4 line EMTA's, modems and gateways)
E.G.5.	CPE Level C - Wireless Gateway XB3/XB6)
E.G.6	Access Point
E.H.1.	8 Line EMTA

<b>OUTLETS</b>	
C.S.1.	<b>New outlets</b> can be billed if the correct resolution code is used (example: 5 outlets would be F35). The amount of outlets needs to match the number of pieces of equipment being installed at that time
C.S.2.	When activating an <b>existing outlet</b> , CS2 can be billed. However it does not apply when swapping out a piece of equipment (example, a modem exists on outlet A. The modem is being swapped with a new one, the CS2 cannot be billed)
C.S.3.	<b>Wall Fishes</b> can also be billed if the correct resolution code is used (example: 5 outlets would be F45). The amount of wallfishes needs to match the number of pieces of equipment being installed at that time. <b>ALL WALLFISH REQUIRE PRIOR APPROVAL FROM A COMCAST QC SUPERVISOR BEFORE COMPLETING.</b>

### Smart Office

D.I.1. Outdoor Camera-XH Devices Level E

C.R.1	AERIAL DROP - <b>302 resolution code</b> must be used / not paid on new connects ( <i>As of 10/21 pictures must be uploaded to Penguin in order for this to be paid out</i> )
C.R.4	TEMP DROP - <b>U44- resolution code</b> must be used, tech also needs to schedule a drop bury / not paid on new connects. ( <i>As of 10/21 pictures must be uploaded to Penguin in order for this to be paid out</i> )
C.R.6	<b>H09-AMP</b> (In Florida 3 pieces of wired equipment must exist / Big South - the requirement is 4 pieces of equipment)

**\*\*\* Nothing is paid when a job is cancelled, door tagged, no access or Not home - DO NOT BILL**