

## XHS RESI BILLING

*"Every job is a self-portrait of the person who does it.  
Autograph your work with excellence"*

Codes	<u>Buildable Main SOW Codes (Only one can be selected &amp; able to add secondary codes)</u>
R.A.1	<b>BOX SWAP/TRUCK ROLL/ETC</b>
R.B.1	4 Product connect (Video + HSD + CDV+ XH)
R.C.1	3 Product (Video + HSD+ XH)
R.D.1	3 Product (Video + CDV+ XH)
R.E.1	3 Product (HSD + CDV+ XH)
R.G.1.	Two (2) Product (VID / XH) Connect *
R.H.1.	Two (2) Product (HSD / XH) Connect *
R.I.1.	Two (2) Product (CDV / XH) Connect *
R.P.1	XHS base only install
R.U.1	XH Take over/panel swap

<u>Standalone Codes (nothing else can be added - including travel time)</u>	
R.T.8.	The trouble call for security pays the same as any other trouble call

<u>Boxes (can be added to installs and change of services)</u>	
<i>VID EQUIPMENT</i>	
E.A.1.	Non X1 device (dta)
E.B.5.	X1 Wired Platform Devices **
E.B.6.	Wireless X1 platform device
<i>HSD EQUIPMENT</i>	
E.C.5.	Wireless Gateway (XB3/XB6)
E.C.7.	XF3 Fiber-EPON Gateway **
E.B.1	Customer owned modem

<u>OUTLETS</u>	
R.S.1. / R.S.3.	If the proper resolution code exists, Comcast will pay one outlet or wall fish for each camera installed

<u>XH Add On Items -(a la carte)</u>	
D.A.1	<b>Door/Window Sensor (when doing a takeover, sensors that existed prior are not paid)</b>
D.A.2	Key Fob
D.A.3.	Light / Appliance
D.A.4	Motion Sensor
D.B.2	Key Pad (Wireless)
D.B.3.	Smoke detector
D.C.1.	Indoor Camera
D.C.2.	Targeted Motion Detector
D.D.1.	Xfinity Video Doorbell
D.D.2	Outdoor Camera
D.D.3.	Thermostat
D.D.4.	Water / Flood Sensor
R.U.1	Xfinity Home Systems Upgrade (Take over/Panel Swap) (Certificate required)

<u>Extras</u>	
R.R.1	<b>uploaded to Penguin in order for this to be paid out )</b>
R.R.4	TEMP DROP - U44- <b>resolution code</b> must be used, tech also needs to schedule a drop bury / not paid on new connects. <b>(As of 10/21 pictures must be uploaded to Penguin in order for this to be paid out)</b>
R.R.6	<b>H09-AMP</b> (In Florida 3 pieces of wired equipment must exist)

\*\*\* Nothing is paid when a job is cancelled, door tagged, no access or Not home - DO NOT BILL

\*\*\* On bulk accounts where internet is included, the internet is connected so RA1 would be billed.

\*\*\* On bulk accounts the video is already connected so RA1 would be billed.